

Paul Reverz Leber

American Legion Post 372

329 Chestnut Street, Columbia, Pa 17512

Dear Paul Davis Restoration
C/O Steve

On behalf of the Columbia American Legion Auxiliary Unit 0372, we would like to THANK YOU for your donations towards our Community Service Project for the Christmas 2010 gift and food baskets. We were able to help a total of 36 families and a total of 110 children each receiving two gifts and the food basket weighing between 60 and 80 pounds. To see the look upon their faces; especially the children, when Santa delivered the baskets and gifts on this special day. We felt the true meaning of Christmas along with all that helped to get the boxes together and wrap all the gifts. Again we are sending out our sincere Thank You for your donations.

Sincerely,

Joyce Gilbert

Unit Secretary



School Sisters of Notre Dame

Atlantic-Midwest Province
6401 North Charles Street
Baltimore, Maryland 21212-1099
410-377-7774 fax 410-377-5363

January 4, 2011

**Jon Vogt
Paul Davis Restoration
1704 Hempstead Road
Lancaster, PA 17601**

**RE: 30 Coupler Dr
Stewartstown, PA.**

Dear Jon:

I am writing to commend your company and especially Brandon Miller for the fine work that was done after the tree fell destroying much of our house. It was no small task that Brandon managed. Brandon was sensitive to the loss that we suffered two days before we were to put the house on the market, he communicated with us every step of the way, included us in all decisions regarding the siding, kitchen flooring, carpeting, and paint color...to name a few of the details.

Brandon handled the work and reconstruction of our home as if it were his own home. He took appropriate initiative in contacting the insurance company and the School Sisters of Notre Dame. I highly recommend Brandon Miller as project manager and Paul Davis Company for any restoration needs.

Thank you again. God bless you.

Sincerely,

**S. Virginia Muller, Trustee
Thomas V. Callahan Trust**

Mel Rozelle

From: Bob Drawbaugh [BDrawbaugh@hdcweb.com]
Sent: Friday, February 11, 2011 11:35 AM
To: 'Steve Rotay'
Cc: Mel Rozelle (mrozelle@pdr-usa.net)
Subject: Meeting follow up

Steve,

I just wanted to share with you how impressed I was with 3 of your employees.

On Thursday February 10th we had a meeting in our conference room with 4 reps from HDC, a rep from Murray Ins., rep from Miller's Mutual Ins, & Brian Maggs, Chris Bohanan, and Dave Beyer. We had an issue with the insurance adjuster refusing to pay for replacement of several items in a fire unit which is why we were seeking assistance from your guys. I am happy to report that your guys were exceptionally professional in their conduct and extremely prepared for the meeting.

While we haven't received confirmation from the adjuster that these items will be covered, I think with the help we received from your guys we are definitely closer to getting our confirmation. I would like to thank these 3 guys again for their assistance.

Thanks,

Robert Drawbaugh

Maintenance Supervisor
Housing Development Corp. MidAtlantic
675 East Ross Street Lancaster, PA 17602
Office: (717)509-8020 Mobile: (717)330-6612
bdrawbaugh@hdcweb.com



Jon

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February 14, 2011

Mr. Jon Vogt
c/o Paul Davis Restoration and Remodeling
1704 Hempstead Road
Lancaster, Pa. 17601

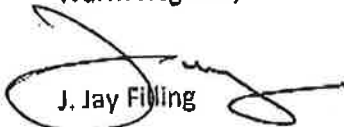
Dear Jon,

I am writing to express my satisfaction with our restoration facilitated by you, Andy, and your entire team of professionals. Our December water damage caused a great deal of anguish on our part because our store is not very old. We maintain high standards on both our appearance and our service levels.

The entire Paul Davis team was professional, respectful, and skillful. My staff and I occasionally complain that very few run their business like Filling's. With Paul Davis we found a company who can match the customer centric model so lacking from today's business strategies. You guys came through with nearly perfect grades on every metric. Most important, you did exactly what you said you would every time. We made no follow up phone calls on various challenges because we didn't need to. In today's world I find this unusual. I was particularly impressed when Steve stopped Saturday night to see how things were going.

I congratulate you and your entire organization for a job well done. These types of things can be full of high emotions. You guys not only exhibit solid professional skills, but your human touch is exceptional.

Warm Regards,


J. Jay Filling

On Mar 9, 2011, at 9:15 AM, "Enck, Deborah"
<Deborah.Enck@ERieInsurance.com> wrote:

Hello Everyone,

I know we all hear about the negatives in our jobs, but I just wanted to share a positive with you. I spoke with Mrs. Kennedy on Saturday 3/5/11 and she just wanted to let me know how happy she is with the service you are providing. – GREAT JOB TO ALL!!

Debbie Enck
Property Claims Specialist
Erie Insurance
P O Box 2013
Mechanicsburg, Pa 17055
Office - 717-335-2990
Fax - 717-795-2315